






QURATE RETAIL GROUP'S CORPORATE RESPONSIBILITY COMMITMENTS






Protecting Our Environment

Priority topic	Year	Target	UN SDG*
 <p>Energy-Efficient Operations</p>	<p>2022</p>	<p>Scope 1 & 2 Greenhouse Gas Emissions Reduce scope 1 and 2 greenhouse gas emissions from operations worldwide by 14% from a 2018 baseline</p>	 
 <p>Waste Reduction</p>	<p>2025</p>	<p>Reduce single-use plastics onsite Eliminate all single-use plastic bottles from Qurate Retail Group corporate office locations world-wide by the end of 2021</p> <p>Increase On-site Packaging Recycling</p> <ul style="list-style-type: none"> Recycle 100% of paper, corrugate, wood and plastic film at all Fulfillment Centers by 2025 Evaluate the feasibility of zero waste facilities in US Fulfillment Centers by 2022 (based on QVC UK standards) 	

*The United Nations Sustainable Development Goals (SDGs) encompass 17 goals that aim to align international efforts to leave a better planet for future generations.

 **Protecting Our Environment**





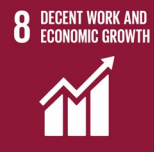

Priority topic	Year	Target	UN SDG*
 <p>Sustainable Packaging</p>	<p>2030</p>	<p>Improve Carbon Footprint through Source Reduction Reduce the average emissions intensity per package shipped by 5% compared to a 2018 baseline by 2022</p> <p>Improve Customer Education on the Recyclability of QRG Packaging Use the How2Recycle label on 100% of outbound over pack and all proprietary brands packaging in the US by 2025</p> <p>Increase the Recyclability of QRG Packaging</p> <ul style="list-style-type: none"> • All outbound over pack to be considered recyclable by 2025 • All proprietary brand packaging to be considered recyclable by 2030 <p>Use Recycled Content in QRG Packaging</p> <ul style="list-style-type: none"> • Increase the average % of recycled content by the following percentages for outbound over packaging by 2025 <ul style="list-style-type: none"> - 30% increase in recycled content in outbound fiber materials - 25% increase in recycled content in plastics • Increase the amount of recycled content for proprietary brands to the following minimum percentages by 2030 <ul style="list-style-type: none"> - 60% recycled content in fiber materials - 30% recycled content in plastics 	 

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Championing Inclusion & Empowerment

Priority topic	Year	Target	UN SDG*
 <p>Community Support</p>	2025	Commit \$100 million in total contribution between 2020 - 2025, with \$50 million directed towards women’s empowerment and entrepreneurship	 
 <p>Thriving Entrepreneurs</p>		Complete 100,000 team member volunteer hours between 2020 - 2025	 

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